



Health Services
LOS ANGELES COUNTY

**Los Angeles County
Board of Supervisors**

Gloria Molina
First District

Mark Ridley-Thomas
Second District

Zev Yaroslavsky
Third District

Don Knabe
Fourth District

Michael D. Antonovich
Fifth District

Mitchell H. Katz, M.D.
Director

Hal F. Yee, Jr., M.D., Ph.D.
Chief Medical Officer

Christina R. Ghaly, M.D.
Deputy Director, Strategic Planning

313 N. Figueroa Street, Suite 912
Los Angeles, CA 90012

Tel: (213)240-8101
Fax: (213) 481-0503

www.dhs.lacounty.gov

To ensure access to high-quality, patient-centered, cost-effective health care to Los Angeles County residents through direct services at DHS facilities and through collaboration with community and university partners.



www.dhs.lacounty.gov

August 7, 2012

TO: Each Supervisor

FROM: Mitchell H. Katz, M.D.
Director

SUBJECT: **STATUS REPORT ON KEY INDICATORS OF PROGRESS, HOSPITAL OPERATIONS, AND OTHER ISSUES RELATED TO THE TRANSITION TO THE NEW LAC+USC MEDICAL CENTER – PROGRESS REPORT #79 (Agenda Item #S-1, August 7, 2012)**

This is to provide your Board with the monthly report on the status of transitioning to the new LAC+USC Medical Center (LAC+USC). This report is the full monthly operational report with trends to include the month of June 2012.

Census Trending (ADC includes Psychiatric & Newborn Patients)

The Average Daily Census (ADC) for the month of June was 547 out of 676 licensed beds, an estimated 79% utilization rate (81% occupancy). The census for Medical/Surgical units was an estimated 92% utilization rate (94% occupancy) for June 2012.

Emergency Department (ED) Indicators

Attachment #1 demonstrates decreases in key indicators such as Median ED Boarding, and Average Length of Stay (ALOS). There was a slight decrease in Dangerously Overcrowding. The Left Without Being Seen (LWBS), ED Wait Time and number of patients transferred out this period remained the same.

The Dangerously Overcrowding Level Comparison for this period was 5.1%, compared to 6.2% in May 2012.

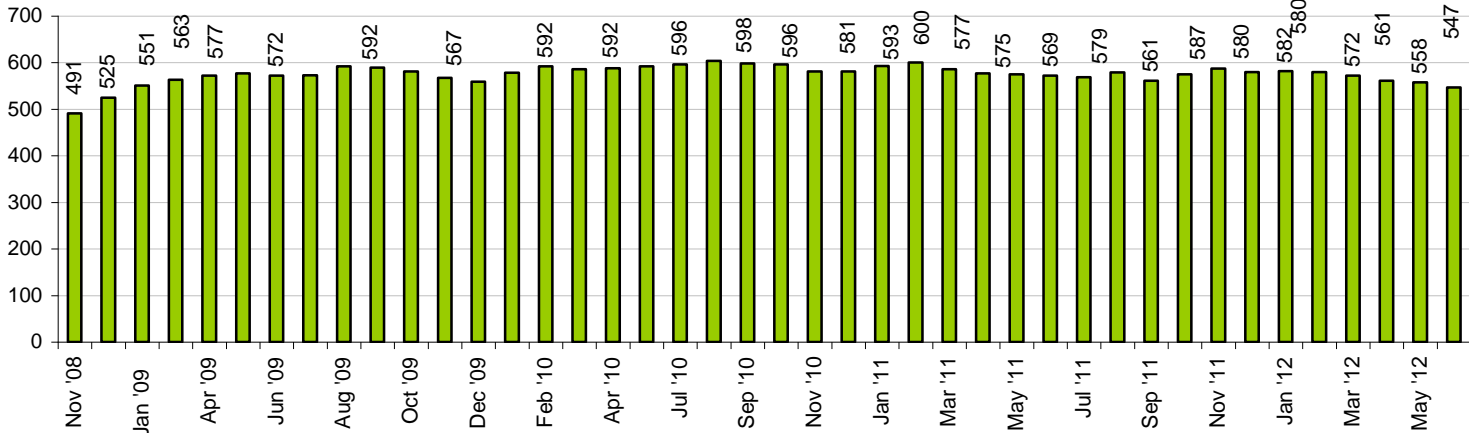
If you have any questions or need additional information please contact me or Pete Delgado, LAC+USC Chief Executive Officer, at (323) 409-2800.

PD:bh

Attachments

c: Chief Executive Office
County Counsel
Executive Office, Board of Supervisors

LAC+USC Medical Center
Operational Monitoring Report
Reporting Period –June 2012

Indicator	Definition	Data	Comments																																																														
Indicator #1 – Trends in Average Daily Census and Hospital Operations Metrics																																																																	
1a. Average Daily Census (ADC)	<p>ADC: A measure of the total number of inpatients occupying licensed beds on a daily basis reported as the arithmetic mean.</p> <p>Calculation: Total number of admitted inpatients at 12:00 AM midnight daily, summed over the month and divided by the total number of days in the month.</p> <p>Source of Data: Affinity</p>	<div><p>ADC</p><table><tr><th>Month</th><th>ADC</th></tr><tr><td>Nov '08</td><td>491</td></tr><tr><td>Dec '08</td><td>525</td></tr><tr><td>Jan '09</td><td>551</td></tr><tr><td>Feb '09</td><td>563</td></tr><tr><td>Mar '09</td><td>577</td></tr><tr><td>Apr '09</td><td>572</td></tr><tr><td>May '09</td><td>572</td></tr><tr><td>Jun '09</td><td>592</td></tr><tr><td>Jul '09</td><td>592</td></tr><tr><td>Aug '09</td><td>567</td></tr><tr><td>Sep '09</td><td>592</td></tr><tr><td>Oct '09</td><td>596</td></tr><tr><td>Nov '09</td><td>598</td></tr><tr><td>Dec '09</td><td>596</td></tr><tr><td>Jan '10</td><td>581</td></tr><tr><td>Feb '10</td><td>593</td></tr><tr><td>Mar '10</td><td>600</td></tr><tr><td>Apr '10</td><td>577</td></tr><tr><td>May '10</td><td>575</td></tr><tr><td>Jun '10</td><td>569</td></tr><tr><td>Jul '10</td><td>579</td></tr><tr><td>Aug '10</td><td>561</td></tr><tr><td>Sep '10</td><td>587</td></tr><tr><td>Oct '10</td><td>580</td></tr><tr><td>Nov '10</td><td>582</td></tr><tr><td>Dec '10</td><td>580</td></tr><tr><td>Jan '11</td><td>572</td></tr><tr><td>Feb '11</td><td>561</td></tr><tr><td>Mar '11</td><td>558</td></tr><tr><td>Apr '11</td><td>547</td></tr></table><p>Note: Average Daily Census number reported includes Medical Center + Psych + Newborns Census.</p></div>	Month	ADC	Nov '08	491	Dec '08	525	Jan '09	551	Feb '09	563	Mar '09	577	Apr '09	572	May '09	572	Jun '09	592	Jul '09	592	Aug '09	567	Sep '09	592	Oct '09	596	Nov '09	598	Dec '09	596	Jan '10	581	Feb '10	593	Mar '10	600	Apr '10	577	May '10	575	Jun '10	569	Jul '10	579	Aug '10	561	Sep '10	587	Oct '10	580	Nov '10	582	Dec '10	580	Jan '11	572	Feb '11	561	Mar '11	558	Apr '11	547	ADC provided as background information.
Month	ADC																																																																
Nov '08	491																																																																
Dec '08	525																																																																
Jan '09	551																																																																
Feb '09	563																																																																
Mar '09	577																																																																
Apr '09	572																																																																
May '09	572																																																																
Jun '09	592																																																																
Jul '09	592																																																																
Aug '09	567																																																																
Sep '09	592																																																																
Oct '09	596																																																																
Nov '09	598																																																																
Dec '09	596																																																																
Jan '10	581																																																																
Feb '10	593																																																																
Mar '10	600																																																																
Apr '10	577																																																																
May '10	575																																																																
Jun '10	569																																																																
Jul '10	579																																																																
Aug '10	561																																																																
Sep '10	587																																																																
Oct '10	580																																																																
Nov '10	582																																																																
Dec '10	580																																																																
Jan '11	572																																																																
Feb '11	561																																																																
Mar '11	558																																																																
Apr '11	547																																																																

LAC+USC Medical Center
Operational Monitoring Report
Reporting Period June 2012

Indicator	Definition	Data	Comments																																														
Indicator #1 – Trends in Average Daily Census and Hospital Operations Metrics																																																	
1b. Occupancy Rate LAC+USC Medical Center	<p>Definition: A measure of the usage of the licensed beds during the reporting period that is derived by dividing the patient days in the reporting period by the licensed bed days in the reporting period.</p> <p>Calculation: The total number of admitted inpatients at 12:00 AM midnight, including women in labor, may include normal newborns and psychiatric inpatients divided by licensed or budgeted beds.</p> <p>Source of Data: Affinity</p> <p>Target: 95%</p>	<p>1. Medical Center Licensed Occupancy Rate (excluding Newborns) = $\frac{\text{Med Center Census} - \text{Newborns}}{600}$</p> <table><caption>Medical Center Licensed Occupancy Rate (excluding Newborns) - Monthly Data</caption><tr><th>Month</th><th>Occupancy Rate (%)</th></tr><tr><td>Nov '08</td><td>72%</td></tr><tr><td>Jan '09</td><td>80%</td></tr><tr><td>Mar '09</td><td>83%</td></tr><tr><td>May '09</td><td>85%</td></tr><tr><td>Jul '09</td><td>85%</td></tr><tr><td>Sep '09</td><td>88%</td></tr><tr><td>Nov '09</td><td>83%</td></tr><tr><td>Jan '10</td><td>86%</td></tr><tr><td>Mar '10</td><td>88%</td></tr><tr><td>May '10</td><td>87%</td></tr><tr><td>Jul '10</td><td>88%</td></tr><tr><td>Sep '10</td><td>89%</td></tr><tr><td>Nov '10</td><td>90%</td></tr><tr><td>Jan '11</td><td>86%</td></tr><tr><td>Mar '11</td><td>89%</td></tr><tr><td>May '11</td><td>88%</td></tr><tr><td>Jul '11</td><td>86%</td></tr><tr><td>Sep '11</td><td>85%</td></tr><tr><td>Nov '11</td><td>86%</td></tr><tr><td>Jan '12</td><td>86%</td></tr><tr><td>Mar '12</td><td>86%</td></tr><tr><td>May '12</td><td>83%</td></tr></table>	Month	Occupancy Rate (%)	Nov '08	72%	Jan '09	80%	Mar '09	83%	May '09	85%	Jul '09	85%	Sep '09	88%	Nov '09	83%	Jan '10	86%	Mar '10	88%	May '10	87%	Jul '10	88%	Sep '10	89%	Nov '10	90%	Jan '11	86%	Mar '11	89%	May '11	88%	Jul '11	86%	Sep '11	85%	Nov '11	86%	Jan '12	86%	Mar '12	86%	May '12	83%	For comparison, occupancy rates reported in the old facility were reported including newborns and were based on budgeted beds.
Month	Occupancy Rate (%)																																																
Nov '08	72%																																																
Jan '09	80%																																																
Mar '09	83%																																																
May '09	85%																																																
Jul '09	85%																																																
Sep '09	88%																																																
Nov '09	83%																																																
Jan '10	86%																																																
Mar '10	88%																																																
May '10	87%																																																
Jul '10	88%																																																
Sep '10	89%																																																
Nov '10	90%																																																
Jan '11	86%																																																
Mar '11	89%																																																
May '11	88%																																																
Jul '11	86%																																																
Sep '11	85%																																																
Nov '11	86%																																																
Jan '12	86%																																																
Mar '12	86%																																																
May '12	83%																																																

LAC+USC Medical Center
Operational Monitoring Report
Reporting Period June 2012

Indicator	Definition	Data	Comments																																																																																																																																																																																
		<div>2. Medical Center Licensed Occupancy Rate (including Newborns) Med Center Census + Newborn / 600</div> <div><table><tr><th>Month</th><th>% Occ</th></tr><tr><td>Nov '08</td><td>73%</td></tr><tr><td>Dec '08</td><td>78%</td></tr><tr><td>Jan '09</td><td>82%</td></tr><tr><td>Feb '09</td><td>82%</td></tr><tr><td>Mar '09</td><td>85%</td></tr><tr><td>Apr '09</td><td>85%</td></tr><tr><td>May '09</td><td>86%</td></tr><tr><td>Jun '09</td><td>86%</td></tr><tr><td>Jul '09</td><td>88%</td></tr><tr><td>Aug '09</td><td>88%</td></tr><tr><td>Sep '09</td><td>87%</td></tr><tr><td>Oct '09</td><td>84%</td></tr><tr><td>Nov '09</td><td>84%</td></tr><tr><td>Dec '09</td><td>87%</td></tr><tr><td>Jan '10</td><td>88%</td></tr><tr><td>Feb '10</td><td>88%</td></tr><tr><td>Mar '10</td><td>88%</td></tr><tr><td>Apr '10</td><td>89%</td></tr><tr><td>May '10</td><td>89%</td></tr><tr><td>Jun '10</td><td>91%</td></tr><tr><td>Jul '10</td><td>90%</td></tr><tr><td>Aug '10</td><td>90%</td></tr><tr><td>Sep '10</td><td>88%</td></tr><tr><td>Oct '10</td><td>88%</td></tr><tr><td>Nov '10</td><td>89%</td></tr><tr><td>Dec '10</td><td>90%</td></tr><tr><td>Jan '11</td><td>87%</td></tr><tr><td>Feb '11</td><td>86%</td></tr><tr><td>Mar '11</td><td>87%</td></tr><tr><td>Apr '11</td><td>83%</td></tr><tr><td>May '11</td><td>85%</td></tr><tr><td>Jun '11</td><td>88%</td></tr><tr><td>Jul '11</td><td>88%</td></tr><tr><td>Aug '11</td><td>88%</td></tr><tr><td>Sep '11</td><td>87%</td></tr><tr><td>Oct '11</td><td>86%</td></tr><tr><td>Nov '11</td><td>87%</td></tr><tr><td>Dec '11</td><td>86%</td></tr><tr><td>Jan '12</td><td>84%</td></tr><tr><td>Feb '12</td><td>83%</td></tr><tr><td>Mar '12</td><td>82%</td></tr><tr><td>Apr '12</td><td>82%</td></tr><tr><td>May '12</td><td>82%</td></tr></table></div> <div>Healthcare Network Budgeted Occupancy</div> <div>Med Center Census + Newborns + Psych Hosp Census / 676</div> <div><table><tr><th>Month</th><th>% Occ</th></tr><tr><td>Nov '08</td><td>73%</td></tr><tr><td>Dec '08</td><td>78%</td></tr><tr><td>Jan '09</td><td>82%</td></tr><tr><td>Feb '09</td><td>82%</td></tr><tr><td>Mar '09</td><td>85%</td></tr><tr><td>Apr '09</td><td>85%</td></tr><tr><td>May '09</td><td>85%</td></tr><tr><td>Jun '09</td><td>85%</td></tr><tr><td>Jul '09</td><td>87%</td></tr><tr><td>Aug '09</td><td>86%</td></tr><tr><td>Sep '09</td><td>86%</td></tr><tr><td>Oct '09</td><td>84.5%</td></tr><tr><td>Nov '09</td><td>84.5%</td></tr><tr><td>Dec '09</td><td>88%</td></tr><tr><td>Jan '10</td><td>87%</td></tr><tr><td>Feb '10</td><td>88%</td></tr><tr><td>Mar '10</td><td>88%</td></tr><tr><td>Apr '10</td><td>88%</td></tr><tr><td>May '10</td><td>88%</td></tr><tr><td>Jun '10</td><td>89%</td></tr><tr><td>Jul '10</td><td>90%</td></tr><tr><td>Aug '10</td><td>90%</td></tr><tr><td>Sep '10</td><td>86%</td></tr><tr><td>Oct '10</td><td>86%</td></tr><tr><td>Nov '10</td><td>89%</td></tr><tr><td>Dec '10</td><td>86%</td></tr><tr><td>Jan '11</td><td>86%</td></tr><tr><td>Feb '11</td><td>85%</td></tr><tr><td>Mar '11</td><td>86%</td></tr><tr><td>Apr '11</td><td>86%</td></tr><tr><td>May '11</td><td>87%</td></tr><tr><td>Jun '11</td><td>85%</td></tr><tr><td>Jul '11</td><td>85%</td></tr><tr><td>Aug '11</td><td>86%</td></tr><tr><td>Sep '11</td><td>86%</td></tr><tr><td>Oct '11</td><td>87%</td></tr><tr><td>Nov '11</td><td>85%</td></tr><tr><td>Dec '11</td><td>83%</td></tr><tr><td>Jan '12</td><td>83%</td></tr><tr><td>Feb '12</td><td>81%</td></tr><tr><td>Mar '12</td><td>81%</td></tr><tr><td>Apr '12</td><td>81%</td></tr><tr><td>May '12</td><td>81%</td></tr></table></div> <div>Medical Center = New Facility</div> <div>Healthcare Network = New Facility + Psychiatric Hospitals</div>	Month	% Occ	Nov '08	73%	Dec '08	78%	Jan '09	82%	Feb '09	82%	Mar '09	85%	Apr '09	85%	May '09	86%	Jun '09	86%	Jul '09	88%	Aug '09	88%	Sep '09	87%	Oct '09	84%	Nov '09	84%	Dec '09	87%	Jan '10	88%	Feb '10	88%	Mar '10	88%	Apr '10	89%	May '10	89%	Jun '10	91%	Jul '10	90%	Aug '10	90%	Sep '10	88%	Oct '10	88%	Nov '10	89%	Dec '10	90%	Jan '11	87%	Feb '11	86%	Mar '11	87%	Apr '11	83%	May '11	85%	Jun '11	88%	Jul '11	88%	Aug '11	88%	Sep '11	87%	Oct '11	86%	Nov '11	87%	Dec '11	86%	Jan '12	84%	Feb '12	83%	Mar '12	82%	Apr '12	82%	May '12	82%	Month	% Occ	Nov '08	73%	Dec '08	78%	Jan '09	82%	Feb '09	82%	Mar '09	85%	Apr '09	85%	May '09	85%	Jun '09	85%	Jul '09	87%	Aug '09	86%	Sep '09	86%	Oct '09	84.5%	Nov '09	84.5%	Dec '09	88%	Jan '10	87%	Feb '10	88%	Mar '10	88%	Apr '10	88%	May '10	88%	Jun '10	89%	Jul '10	90%	Aug '10	90%	Sep '10	86%	Oct '10	86%	Nov '10	89%	Dec '10	86%	Jan '11	86%	Feb '11	85%	Mar '11	86%	Apr '11	86%	May '11	87%	Jun '11	85%	Jul '11	85%	Aug '11	86%	Sep '11	86%	Oct '11	87%	Nov '11	85%	Dec '11	83%	Jan '12	83%	Feb '12	81%	Mar '12	81%	Apr '12	81%	May '12	81%	
Month	% Occ																																																																																																																																																																																		
Nov '08	73%																																																																																																																																																																																		
Dec '08	78%																																																																																																																																																																																		
Jan '09	82%																																																																																																																																																																																		
Feb '09	82%																																																																																																																																																																																		
Mar '09	85%																																																																																																																																																																																		
Apr '09	85%																																																																																																																																																																																		
May '09	86%																																																																																																																																																																																		
Jun '09	86%																																																																																																																																																																																		
Jul '09	88%																																																																																																																																																																																		
Aug '09	88%																																																																																																																																																																																		
Sep '09	87%																																																																																																																																																																																		
Oct '09	84%																																																																																																																																																																																		
Nov '09	84%																																																																																																																																																																																		
Dec '09	87%																																																																																																																																																																																		
Jan '10	88%																																																																																																																																																																																		
Feb '10	88%																																																																																																																																																																																		
Mar '10	88%																																																																																																																																																																																		
Apr '10	89%																																																																																																																																																																																		
May '10	89%																																																																																																																																																																																		
Jun '10	91%																																																																																																																																																																																		
Jul '10	90%																																																																																																																																																																																		
Aug '10	90%																																																																																																																																																																																		
Sep '10	88%																																																																																																																																																																																		
Oct '10	88%																																																																																																																																																																																		
Nov '10	89%																																																																																																																																																																																		
Dec '10	90%																																																																																																																																																																																		
Jan '11	87%																																																																																																																																																																																		
Feb '11	86%																																																																																																																																																																																		
Mar '11	87%																																																																																																																																																																																		
Apr '11	83%																																																																																																																																																																																		
May '11	85%																																																																																																																																																																																		
Jun '11	88%																																																																																																																																																																																		
Jul '11	88%																																																																																																																																																																																		
Aug '11	88%																																																																																																																																																																																		
Sep '11	87%																																																																																																																																																																																		
Oct '11	86%																																																																																																																																																																																		
Nov '11	87%																																																																																																																																																																																		
Dec '11	86%																																																																																																																																																																																		
Jan '12	84%																																																																																																																																																																																		
Feb '12	83%																																																																																																																																																																																		
Mar '12	82%																																																																																																																																																																																		
Apr '12	82%																																																																																																																																																																																		
May '12	82%																																																																																																																																																																																		
Month	% Occ																																																																																																																																																																																		
Nov '08	73%																																																																																																																																																																																		
Dec '08	78%																																																																																																																																																																																		
Jan '09	82%																																																																																																																																																																																		
Feb '09	82%																																																																																																																																																																																		
Mar '09	85%																																																																																																																																																																																		
Apr '09	85%																																																																																																																																																																																		
May '09	85%																																																																																																																																																																																		
Jun '09	85%																																																																																																																																																																																		
Jul '09	87%																																																																																																																																																																																		
Aug '09	86%																																																																																																																																																																																		
Sep '09	86%																																																																																																																																																																																		
Oct '09	84.5%																																																																																																																																																																																		
Nov '09	84.5%																																																																																																																																																																																		
Dec '09	88%																																																																																																																																																																																		
Jan '10	87%																																																																																																																																																																																		
Feb '10	88%																																																																																																																																																																																		
Mar '10	88%																																																																																																																																																																																		
Apr '10	88%																																																																																																																																																																																		
May '10	88%																																																																																																																																																																																		
Jun '10	89%																																																																																																																																																																																		
Jul '10	90%																																																																																																																																																																																		
Aug '10	90%																																																																																																																																																																																		
Sep '10	86%																																																																																																																																																																																		
Oct '10	86%																																																																																																																																																																																		
Nov '10	89%																																																																																																																																																																																		
Dec '10	86%																																																																																																																																																																																		
Jan '11	86%																																																																																																																																																																																		
Feb '11	85%																																																																																																																																																																																		
Mar '11	86%																																																																																																																																																																																		
Apr '11	86%																																																																																																																																																																																		
May '11	87%																																																																																																																																																																																		
Jun '11	85%																																																																																																																																																																																		
Jul '11	85%																																																																																																																																																																																		
Aug '11	86%																																																																																																																																																																																		
Sep '11	86%																																																																																																																																																																																		
Oct '11	87%																																																																																																																																																																																		
Nov '11	85%																																																																																																																																																																																		
Dec '11	83%																																																																																																																																																																																		
Jan '12	83%																																																																																																																																																																																		
Feb '12	81%																																																																																																																																																																																		
Mar '12	81%																																																																																																																																																																																		
Apr '12	81%																																																																																																																																																																																		
May '12	81%																																																																																																																																																																																		

LAC+USC Medical Center
Operational Monitoring Report
Reporting Period June 2012

Indicator	Definition	Data	Comments																																																																																																																																																																																								
Indicator #2 - Emergency Department Metrics																																																																																																																																																																																											
<div>2a.</div> <div>Median Emergenc y Departmen t Boarding Time (EDBT)</div> <div>*Harris Rodde Indicator</div>	<div>Boarding Time: Time from MD Admit time (effective date and time of pre-admit) to time the patient actually leaves the ED en route to assigned bed (effective date and time of the ED disposition).</div> <div>Calculation: The middle value in the set of individual boarding times for the month arranged in increasing order. If there is an even number of values, then the median is the average of the middle two values.</div> <div>Source of Data: Affinity</div> <div>Target: Less than 7 hours.</div>	<div>Median EDBT</div> <table border="1"><thead><tr><th>Month</th><th>Adult</th><th>Peds</th><th>Total</th></tr></thead><tbody><tr><td>Nov '08</td><td>4:28</td><td>2:18</td><td>4:12</td></tr><tr><td>Dec '08</td><td>4:58</td><td>2:17</td><td>4:33</td></tr><tr><td>Jan '09</td><td>5:22</td><td>2:21</td><td>4:28</td></tr><tr><td>Feb '09</td><td>5:14</td><td>3:00</td><td>4:28</td></tr><tr><td>Mar '09</td><td>6:06</td><td>2:22</td><td>4:44</td></tr><tr><td>Apr '09</td><td>7:43</td><td>2:32</td><td>4:00</td></tr><tr><td>May '09</td><td>6:08</td><td>2:31</td><td>4:34</td></tr><tr><td>Jun '09</td><td>5:06</td><td>2:36</td><td>3:38</td></tr><tr><td>Jul '09</td><td>5:37</td><td>2:35</td><td>3:52</td></tr><tr><td>Aug '09</td><td>5:01</td><td>2:39</td><td>4:01</td></tr><tr><td>Sep '09</td><td>5:13</td><td>2:53</td><td>4:41</td></tr><tr><td>Oct '09</td><td>5:37</td><td>2:40</td><td>4:44</td></tr><tr><td>Nov '09</td><td>4:36</td><td>2:32</td><td>3:57</td></tr><tr><td>Dec '09</td><td>4:02</td><td>2:47</td><td>3:57</td></tr><tr><td>Jan '10</td><td>5:55</td><td>2:34</td><td>4:02</td></tr><tr><td>Feb '10</td><td>5:14</td><td>3:05</td><td>3:40</td></tr><tr><td>Mar '10</td><td>5:30</td><td>2:43</td><td>5:14</td></tr><tr><td>Apr '10</td><td>6:47</td><td>2:27</td><td>4:45</td></tr><tr><td>May '10</td><td>6:23</td><td>2:28</td><td>5:42</td></tr><tr><td>Jun '10</td><td>6:44</td><td>2:20</td><td>5:10</td></tr><tr><td>Jul '10</td><td>10:26</td><td>2:16</td><td>5:29</td></tr><tr><td>Aug '10</td><td>11:32</td><td>1:59</td><td>5:48</td></tr><tr><td>Sep '10</td><td>9:03</td><td>2:14</td><td>8:44</td></tr><tr><td>Oct '10</td><td>7:57</td><td>2:20</td><td>6:27</td></tr><tr><td>Nov '10</td><td>6:39</td><td>2:07</td><td>5:11</td></tr><tr><td>Dec '10</td><td>7:41</td><td>2:10</td><td>5:33</td></tr><tr><td>Jan '11</td><td>9:37</td><td>2:08</td><td>8:36</td></tr><tr><td>Feb '11</td><td>11:22</td><td>2:23</td><td>7:44</td></tr><tr><td>Mar '11</td><td>7:27</td><td>2:04</td><td>6:09</td></tr><tr><td>Apr '11</td><td>7:09</td><td>1:57</td><td>6:03</td></tr><tr><td>May '11</td><td>7:28</td><td>2:00</td><td>6:10</td></tr><tr><td>Jun '11</td><td>5:19</td><td>1:50</td><td>4:40</td></tr><tr><td>Jul '11</td><td>5:40</td><td>1:54</td><td>4:59</td></tr><tr><td>Aug '11</td><td>7:43</td><td>1:54</td><td>6:45</td></tr><tr><td>Sep '11</td><td>6:23</td><td>2:03</td><td>4:00</td></tr><tr><td>Oct '11</td><td>6:06</td><td>2:06</td><td>5:09</td></tr><tr><td>Nov '11</td><td>8:25</td><td>1:49</td><td>5:26</td></tr><tr><td>Dec '11</td><td>6:16</td><td>2:06</td><td>5:26</td></tr><tr><td>Jan '12</td><td>10:08</td><td>2:07</td><td>7:28</td></tr><tr><td>Feb '12</td><td>9:04</td><td>2:12</td><td>7:28</td></tr><tr><td>Mar '12</td><td>6:41</td><td>2:12</td><td>5:45</td></tr><tr><td>Apr '12</td><td>6:18</td><td>2:26</td><td>5:20</td></tr><tr><td>May '12</td><td>7:11</td><td>2:07</td><td>6:10</td></tr><tr><td>Jun '12</td><td>5:57</td><td>2:04</td><td>5:08</td></tr><tr><td>Jul '12</td><td>4:29</td><td>1:57</td><td>4:01</td></tr></tbody></table>	Month	Adult	Peds	Total	Nov '08	4:28	2:18	4:12	Dec '08	4:58	2:17	4:33	Jan '09	5:22	2:21	4:28	Feb '09	5:14	3:00	4:28	Mar '09	6:06	2:22	4:44	Apr '09	7:43	2:32	4:00	May '09	6:08	2:31	4:34	Jun '09	5:06	2:36	3:38	Jul '09	5:37	2:35	3:52	Aug '09	5:01	2:39	4:01	Sep '09	5:13	2:53	4:41	Oct '09	5:37	2:40	4:44	Nov '09	4:36	2:32	3:57	Dec '09	4:02	2:47	3:57	Jan '10	5:55	2:34	4:02	Feb '10	5:14	3:05	3:40	Mar '10	5:30	2:43	5:14	Apr '10	6:47	2:27	4:45	May '10	6:23	2:28	5:42	Jun '10	6:44	2:20	5:10	Jul '10	10:26	2:16	5:29	Aug '10	11:32	1:59	5:48	Sep '10	9:03	2:14	8:44	Oct '10	7:57	2:20	6:27	Nov '10	6:39	2:07	5:11	Dec '10	7:41	2:10	5:33	Jan '11	9:37	2:08	8:36	Feb '11	11:22	2:23	7:44	Mar '11	7:27	2:04	6:09	Apr '11	7:09	1:57	6:03	May '11	7:28	2:00	6:10	Jun '11	5:19	1:50	4:40	Jul '11	5:40	1:54	4:59	Aug '11	7:43	1:54	6:45	Sep '11	6:23	2:03	4:00	Oct '11	6:06	2:06	5:09	Nov '11	8:25	1:49	5:26	Dec '11	6:16	2:06	5:26	Jan '12	10:08	2:07	7:28	Feb '12	9:04	2:12	7:28	Mar '12	6:41	2:12	5:45	Apr '12	6:18	2:26	5:20	May '12	7:11	2:07	6:10	Jun '12	5:57	2:04	5:08	Jul '12	4:29	1:57	4:01	
Month	Adult	Peds	Total																																																																																																																																																																																								
Nov '08	4:28	2:18	4:12																																																																																																																																																																																								
Dec '08	4:58	2:17	4:33																																																																																																																																																																																								
Jan '09	5:22	2:21	4:28																																																																																																																																																																																								
Feb '09	5:14	3:00	4:28																																																																																																																																																																																								
Mar '09	6:06	2:22	4:44																																																																																																																																																																																								
Apr '09	7:43	2:32	4:00																																																																																																																																																																																								
May '09	6:08	2:31	4:34																																																																																																																																																																																								
Jun '09	5:06	2:36	3:38																																																																																																																																																																																								
Jul '09	5:37	2:35	3:52																																																																																																																																																																																								
Aug '09	5:01	2:39	4:01																																																																																																																																																																																								
Sep '09	5:13	2:53	4:41																																																																																																																																																																																								
Oct '09	5:37	2:40	4:44																																																																																																																																																																																								
Nov '09	4:36	2:32	3:57																																																																																																																																																																																								
Dec '09	4:02	2:47	3:57																																																																																																																																																																																								
Jan '10	5:55	2:34	4:02																																																																																																																																																																																								
Feb '10	5:14	3:05	3:40																																																																																																																																																																																								
Mar '10	5:30	2:43	5:14																																																																																																																																																																																								
Apr '10	6:47	2:27	4:45																																																																																																																																																																																								
May '10	6:23	2:28	5:42																																																																																																																																																																																								
Jun '10	6:44	2:20	5:10																																																																																																																																																																																								
Jul '10	10:26	2:16	5:29																																																																																																																																																																																								
Aug '10	11:32	1:59	5:48																																																																																																																																																																																								
Sep '10	9:03	2:14	8:44																																																																																																																																																																																								
Oct '10	7:57	2:20	6:27																																																																																																																																																																																								
Nov '10	6:39	2:07	5:11																																																																																																																																																																																								
Dec '10	7:41	2:10	5:33																																																																																																																																																																																								
Jan '11	9:37	2:08	8:36																																																																																																																																																																																								
Feb '11	11:22	2:23	7:44																																																																																																																																																																																								
Mar '11	7:27	2:04	6:09																																																																																																																																																																																								
Apr '11	7:09	1:57	6:03																																																																																																																																																																																								
May '11	7:28	2:00	6:10																																																																																																																																																																																								
Jun '11	5:19	1:50	4:40																																																																																																																																																																																								
Jul '11	5:40	1:54	4:59																																																																																																																																																																																								
Aug '11	7:43	1:54	6:45																																																																																																																																																																																								
Sep '11	6:23	2:03	4:00																																																																																																																																																																																								
Oct '11	6:06	2:06	5:09																																																																																																																																																																																								
Nov '11	8:25	1:49	5:26																																																																																																																																																																																								
Dec '11	6:16	2:06	5:26																																																																																																																																																																																								
Jan '12	10:08	2:07	7:28																																																																																																																																																																																								
Feb '12	9:04	2:12	7:28																																																																																																																																																																																								
Mar '12	6:41	2:12	5:45																																																																																																																																																																																								
Apr '12	6:18	2:26	5:20																																																																																																																																																																																								
May '12	7:11	2:07	6:10																																																																																																																																																																																								
Jun '12	5:57	2:04	5:08																																																																																																																																																																																								
Jul '12	4:29	1:57	4:01																																																																																																																																																																																								

LAC+USC Medical Center
Operational Monitoring Report
Reporting Period June 2012

Indicator	Definition	Data	Comments																																																																												
		<div><p>Median Boarding Time (Adult)*</p><table><tr><th>Date</th><th>Time (hrs:min)</th></tr><tr><td>Nov '08</td><td>4:42</td></tr><tr><td>Jan '09</td><td>4:58</td></tr><tr><td>Mar '09</td><td>5:22</td></tr><tr><td>May '09</td><td>7:43</td></tr><tr><td>Jul '09</td><td>6:06</td></tr><tr><td>Sep '09</td><td>5:00</td></tr><tr><td>Nov '09</td><td>5:37</td></tr><tr><td>Jan '10</td><td>5:13</td></tr><tr><td>Mar '10</td><td>5:37</td></tr><tr><td>May '10</td><td>4:36</td></tr><tr><td>Jul '10</td><td>4:02</td></tr><tr><td>Sep '10</td><td>5:55</td></tr><tr><td>Nov '10</td><td>5:30</td></tr><tr><td>Jan '11</td><td>6:04</td></tr><tr><td>Mar '11</td><td>6:23</td></tr><tr><td>May '11</td><td>6:47</td></tr><tr><td>Jul '11</td><td>10:26</td></tr><tr><td>Sep '11</td><td>11:28</td></tr><tr><td>Nov '11</td><td>6:39</td></tr><tr><td>Jan '12</td><td>9:37</td></tr><tr><td>Mar '12</td><td>11:02</td></tr><tr><td>May '12</td><td>7:30</td></tr><tr><td>Jul '12</td><td>7:09</td></tr><tr><td>Sep '12</td><td>7:28</td></tr><tr><td>Nov '12</td><td>5:19</td></tr><tr><td>Jan '13</td><td>5:40</td></tr><tr><td>Mar '13</td><td>7:43</td></tr><tr><td>May '13</td><td>4:23</td></tr><tr><td>Jul '13</td><td>6:06</td></tr><tr><td>Sep '13</td><td>6:03</td></tr><tr><td>Nov '13</td><td>10:08</td></tr><tr><td>Jan '14</td><td>9:04</td></tr><tr><td>Mar '14</td><td>6:38</td></tr><tr><td>May '14</td><td>6:27</td></tr><tr><td>Jul '14</td><td>7:11</td></tr><tr><td>Sep '14</td><td>5:57</td></tr><tr><td>Nov '14</td><td>4:29</td></tr></table></div> <p>June '12 data is Preliminary data</p>	Date	Time (hrs:min)	Nov '08	4:42	Jan '09	4:58	Mar '09	5:22	May '09	7:43	Jul '09	6:06	Sep '09	5:00	Nov '09	5:37	Jan '10	5:13	Mar '10	5:37	May '10	4:36	Jul '10	4:02	Sep '10	5:55	Nov '10	5:30	Jan '11	6:04	Mar '11	6:23	May '11	6:47	Jul '11	10:26	Sep '11	11:28	Nov '11	6:39	Jan '12	9:37	Mar '12	11:02	May '12	7:30	Jul '12	7:09	Sep '12	7:28	Nov '12	5:19	Jan '13	5:40	Mar '13	7:43	May '13	4:23	Jul '13	6:06	Sep '13	6:03	Nov '13	10:08	Jan '14	9:04	Mar '14	6:38	May '14	6:27	Jul '14	7:11	Sep '14	5:57	Nov '14	4:29	
Date	Time (hrs:min)																																																																														
Nov '08	4:42																																																																														
Jan '09	4:58																																																																														
Mar '09	5:22																																																																														
May '09	7:43																																																																														
Jul '09	6:06																																																																														
Sep '09	5:00																																																																														
Nov '09	5:37																																																																														
Jan '10	5:13																																																																														
Mar '10	5:37																																																																														
May '10	4:36																																																																														
Jul '10	4:02																																																																														
Sep '10	5:55																																																																														
Nov '10	5:30																																																																														
Jan '11	6:04																																																																														
Mar '11	6:23																																																																														
May '11	6:47																																																																														
Jul '11	10:26																																																																														
Sep '11	11:28																																																																														
Nov '11	6:39																																																																														
Jan '12	9:37																																																																														
Mar '12	11:02																																																																														
May '12	7:30																																																																														
Jul '12	7:09																																																																														
Sep '12	7:28																																																																														
Nov '12	5:19																																																																														
Jan '13	5:40																																																																														
Mar '13	7:43																																																																														
May '13	4:23																																																																														
Jul '13	6:06																																																																														
Sep '13	6:03																																																																														
Nov '13	10:08																																																																														
Jan '14	9:04																																																																														
Mar '14	6:38																																																																														
May '14	6:27																																																																														
Jul '14	7:11																																																																														
Sep '14	5:57																																																																														
Nov '14	4:29																																																																														

LAC+USC Medical Center
Operational Monitoring Report
Reporting Period June 2012

Indicator	Definition	Data	Comments
Indicator #2 - Emergency Department Metrics			
2b. ED Wait Time	<p>ED Wait Time: Measured from time patient is triaged to time patient is either admitted or discharged reported as an arithmetic mean.</p> <p>Definition: Sum of all wait time values during the monthly reporting period divided by the total number of values.</p> <p>Source of Data: Affinity</p> <p>Target: No target value. Lower numbers are better.</p>	<p>Average ED Wait Time</p> <p>Adult Wait Time : *Excludes Psych, Pediatric, Observation Unit, and Jail patients</p> <p>Total ED Wait time: *Excludes Psych, Observation Unit, and Jail</p> <p>Jun '12 data is Preliminary data</p>	

LAC+USC Medical Center
Operational Monitoring Report
Reporting Period June 2012

Indicator	Definition	Data	Comments																																																																																																																																							
Indicator #2 - Emergency Department Metrics																																																																																																																																										
2c. Left Without Being Seen (LWBS) *Harris Rodde Indicator	<p>LWBS: The total number of patients who left the ED without being seen by a physician reported as a percentage of all ED visits.</p> <p>Calculation: The total number of patients who left the ED without being seen divided by the total number of ED patient visits on a monthly basis.</p> <p>Source of Data: Affinity</p> <p>Target: No target value. Lower numbers are better.</p>	<div><p>Left Without Being Seen</p><table><tr><th>Month</th><th>Number (pts)</th><th>Percent (%)</th></tr><tr><td>Nov '08</td><td>1450</td><td>11.5%</td></tr><tr><td>Dec '08</td><td>1300</td><td>10.5%</td></tr><tr><td>Jan '09</td><td>1850</td><td>14.5%</td></tr><tr><td>Feb '09</td><td>1400</td><td>11.0%</td></tr><tr><td>Mar '09</td><td>1850</td><td>14.5%</td></tr><tr><td>Apr '09</td><td>1950</td><td>15.5%</td></tr><tr><td>May '09</td><td>1200</td><td>9.5%</td></tr><tr><td>Jun '09</td><td>2150</td><td>17.0%</td></tr><tr><td>Jul '09</td><td>1750</td><td>13.5%</td></tr><tr><td>Aug '09</td><td>1450</td><td>11.5%</td></tr><tr><td>Sep '09</td><td>1400</td><td>11.0%</td></tr><tr><td>Oct '09</td><td>1500</td><td>12.0%</td></tr><tr><td>Nov '09</td><td>1250</td><td>10.0%</td></tr><tr><td>Dec '09</td><td>900</td><td>7.0%</td></tr><tr><td>Jan '10</td><td>1400</td><td>11.0%</td></tr><tr><td>Feb '10</td><td>1300</td><td>10.5%</td></tr><tr><td>Mar '10</td><td>1500</td><td>12.0%</td></tr><tr><td>Apr '10</td><td>1400</td><td>11.0%</td></tr><tr><td>May '10</td><td>1350</td><td>10.5%</td></tr><tr><td>Jun '10</td><td>1400</td><td>11.0%</td></tr><tr><td>Jul '10</td><td>1550</td><td>12.5%</td></tr><tr><td>Aug '10</td><td>1050</td><td>8.0%</td></tr><tr><td>Sep '10</td><td>700</td><td>5.5%</td></tr><tr><td>Oct '10</td><td>450</td><td>3.5%</td></tr><tr><td>Nov '10</td><td>250</td><td>2.0%</td></tr><tr><td>Dec '10</td><td>250</td><td>2.0%</td></tr><tr><td>Jan '11</td><td>350</td><td>2.5%</td></tr><tr><td>Feb '11</td><td>350</td><td>2.5%</td></tr><tr><td>Mar '11</td><td>400</td><td>3.0%</td></tr><tr><td>Apr '11</td><td>450</td><td>3.5%</td></tr><tr><td>May '11</td><td>350</td><td>2.5%</td></tr><tr><td>Jun '11</td><td>400</td><td>3.0%</td></tr><tr><td>Jul '11</td><td>450</td><td>3.5%</td></tr><tr><td>Aug '11</td><td>450</td><td>3.5%</td></tr><tr><td>Sep '11</td><td>450</td><td>3.5%</td></tr><tr><td>Oct '11</td><td>500</td><td>4.0%</td></tr><tr><td>Nov '11</td><td>450</td><td>3.5%</td></tr><tr><td>Dec '11</td><td>450</td><td>3.5%</td></tr><tr><td>Jan '12</td><td>500</td><td>4.0%</td></tr><tr><td>Feb '12</td><td>550</td><td>4.5%</td></tr><tr><td>Mar '12</td><td>500</td><td>4.0%</td></tr><tr><td>Apr '12</td><td>550</td><td>4.5%</td></tr><tr><td>May '12</td><td>400</td><td>3.0%</td></tr><tr><td>Jun '12</td><td>350</td><td>2.5%</td></tr></table><p>June '12 data is Preliminary data</p></div>	Month	Number (pts)	Percent (%)	Nov '08	1450	11.5%	Dec '08	1300	10.5%	Jan '09	1850	14.5%	Feb '09	1400	11.0%	Mar '09	1850	14.5%	Apr '09	1950	15.5%	May '09	1200	9.5%	Jun '09	2150	17.0%	Jul '09	1750	13.5%	Aug '09	1450	11.5%	Sep '09	1400	11.0%	Oct '09	1500	12.0%	Nov '09	1250	10.0%	Dec '09	900	7.0%	Jan '10	1400	11.0%	Feb '10	1300	10.5%	Mar '10	1500	12.0%	Apr '10	1400	11.0%	May '10	1350	10.5%	Jun '10	1400	11.0%	Jul '10	1550	12.5%	Aug '10	1050	8.0%	Sep '10	700	5.5%	Oct '10	450	3.5%	Nov '10	250	2.0%	Dec '10	250	2.0%	Jan '11	350	2.5%	Feb '11	350	2.5%	Mar '11	400	3.0%	Apr '11	450	3.5%	May '11	350	2.5%	Jun '11	400	3.0%	Jul '11	450	3.5%	Aug '11	450	3.5%	Sep '11	450	3.5%	Oct '11	500	4.0%	Nov '11	450	3.5%	Dec '11	450	3.5%	Jan '12	500	4.0%	Feb '12	550	4.5%	Mar '12	500	4.0%	Apr '12	550	4.5%	May '12	400	3.0%	Jun '12	350	2.5%	
Month	Number (pts)	Percent (%)																																																																																																																																								
Nov '08	1450	11.5%																																																																																																																																								
Dec '08	1300	10.5%																																																																																																																																								
Jan '09	1850	14.5%																																																																																																																																								
Feb '09	1400	11.0%																																																																																																																																								
Mar '09	1850	14.5%																																																																																																																																								
Apr '09	1950	15.5%																																																																																																																																								
May '09	1200	9.5%																																																																																																																																								
Jun '09	2150	17.0%																																																																																																																																								
Jul '09	1750	13.5%																																																																																																																																								
Aug '09	1450	11.5%																																																																																																																																								
Sep '09	1400	11.0%																																																																																																																																								
Oct '09	1500	12.0%																																																																																																																																								
Nov '09	1250	10.0%																																																																																																																																								
Dec '09	900	7.0%																																																																																																																																								
Jan '10	1400	11.0%																																																																																																																																								
Feb '10	1300	10.5%																																																																																																																																								
Mar '10	1500	12.0%																																																																																																																																								
Apr '10	1400	11.0%																																																																																																																																								
May '10	1350	10.5%																																																																																																																																								
Jun '10	1400	11.0%																																																																																																																																								
Jul '10	1550	12.5%																																																																																																																																								
Aug '10	1050	8.0%																																																																																																																																								
Sep '10	700	5.5%																																																																																																																																								
Oct '10	450	3.5%																																																																																																																																								
Nov '10	250	2.0%																																																																																																																																								
Dec '10	250	2.0%																																																																																																																																								
Jan '11	350	2.5%																																																																																																																																								
Feb '11	350	2.5%																																																																																																																																								
Mar '11	400	3.0%																																																																																																																																								
Apr '11	450	3.5%																																																																																																																																								
May '11	350	2.5%																																																																																																																																								
Jun '11	400	3.0%																																																																																																																																								
Jul '11	450	3.5%																																																																																																																																								
Aug '11	450	3.5%																																																																																																																																								
Sep '11	450	3.5%																																																																																																																																								
Oct '11	500	4.0%																																																																																																																																								
Nov '11	450	3.5%																																																																																																																																								
Dec '11	450	3.5%																																																																																																																																								
Jan '12	500	4.0%																																																																																																																																								
Feb '12	550	4.5%																																																																																																																																								
Mar '12	500	4.0%																																																																																																																																								
Apr '12	550	4.5%																																																																																																																																								
May '12	400	3.0%																																																																																																																																								
Jun '12	350	2.5%																																																																																																																																								

LAC+USC Medical Center
Operational Monitoring Report
Reporting Period June 2012

Indicator	Definition	Data	Comments																																																																																								
Indicator #2 - Emergency Department Metrics																																																																																											
2d. ED Diversion	<p>ED Diversion: A percentage measure of the time the ED diverts ambulance traffic away from the ED, reported as a function of the reason for diversion on a monthly basis.</p> <p>Calculation: The total number of hours of ED diversion for a specific reason divided by the total number of available hours in a month.</p> <p>Source of Data: ReddiNet</p>	<p>Diversion of ALS Units due to ED Saturation</p> <table><tr><th>Month</th><th>% on Diversion</th></tr><tr><td>Nov '08</td><td>50</td></tr><tr><td>Dec '08</td><td>40</td></tr><tr><td>Jan '09</td><td>58</td></tr><tr><td>Feb '09</td><td>52</td></tr><tr><td>Mar '09</td><td>58</td></tr><tr><td>Apr '09</td><td>35</td></tr><tr><td>May '09</td><td>35</td></tr><tr><td>Jun '09</td><td>63</td></tr><tr><td>Jul '09</td><td>52</td></tr><tr><td>Aug '09</td><td>51</td></tr><tr><td>Sep '09</td><td>59</td></tr><tr><td>Oct '09</td><td>41</td></tr><tr><td>Nov '09</td><td>32</td></tr><tr><td>Dec '09</td><td>43</td></tr><tr><td>Jan '10</td><td>60</td></tr><tr><td>Feb '10</td><td>55</td></tr><tr><td>Mar '10</td><td>59</td></tr><tr><td>Apr '10</td><td>59</td></tr><tr><td>May '10</td><td>69</td></tr><tr><td>Jun '10</td><td>75</td></tr><tr><td>Jul '10</td><td>81</td></tr><tr><td>Aug '10</td><td>72</td></tr><tr><td>Sep '10</td><td>53</td></tr><tr><td>Oct '10</td><td>62</td></tr><tr><td>Nov '10</td><td>77</td></tr><tr><td>Dec '10</td><td>79</td></tr><tr><td>Jan '11</td><td>74</td></tr><tr><td>Feb '11</td><td>63</td></tr><tr><td>Mar '11</td><td>61</td></tr><tr><td>Apr '11</td><td>52</td></tr><tr><td>May '11</td><td>42</td></tr><tr><td>Jun '11</td><td>62</td></tr><tr><td>Jul '11</td><td>42</td></tr><tr><td>Aug '11</td><td>65</td></tr><tr><td>Sep '11</td><td>52</td></tr><tr><td>Oct '11</td><td>76</td></tr><tr><td>Nov '11</td><td>65</td></tr><tr><td>Dec '11</td><td>66</td></tr><tr><td>Jan '12</td><td>63</td></tr><tr><td>Feb '12</td><td>60</td></tr><tr><td>Mar '12</td><td>51</td></tr><tr><td>Apr '12</td><td>56</td></tr><tr><td>May '12</td><td>56</td></tr></table>	Month	% on Diversion	Nov '08	50	Dec '08	40	Jan '09	58	Feb '09	52	Mar '09	58	Apr '09	35	May '09	35	Jun '09	63	Jul '09	52	Aug '09	51	Sep '09	59	Oct '09	41	Nov '09	32	Dec '09	43	Jan '10	60	Feb '10	55	Mar '10	59	Apr '10	59	May '10	69	Jun '10	75	Jul '10	81	Aug '10	72	Sep '10	53	Oct '10	62	Nov '10	77	Dec '10	79	Jan '11	74	Feb '11	63	Mar '11	61	Apr '11	52	May '11	42	Jun '11	62	Jul '11	42	Aug '11	65	Sep '11	52	Oct '11	76	Nov '11	65	Dec '11	66	Jan '12	63	Feb '12	60	Mar '12	51	Apr '12	56	May '12	56	<p>This is slightly lower than the before move diversion history which generally ranged between 50-60%.</p> <p>Key points:</p> <ul style="list-style-type: none">-- Diversion is for paramedic runs only; Basic Life Support ambulances still arrive.-- When diversion is requested but all hospitals in the area are on diversion, patients go to the closest hospital. Therefore, ambulances often arrive while “on diversion”.
Month	% on Diversion																																																																																										
Nov '08	50																																																																																										
Dec '08	40																																																																																										
Jan '09	58																																																																																										
Feb '09	52																																																																																										
Mar '09	58																																																																																										
Apr '09	35																																																																																										
May '09	35																																																																																										
Jun '09	63																																																																																										
Jul '09	52																																																																																										
Aug '09	51																																																																																										
Sep '09	59																																																																																										
Oct '09	41																																																																																										
Nov '09	32																																																																																										
Dec '09	43																																																																																										
Jan '10	60																																																																																										
Feb '10	55																																																																																										
Mar '10	59																																																																																										
Apr '10	59																																																																																										
May '10	69																																																																																										
Jun '10	75																																																																																										
Jul '10	81																																																																																										
Aug '10	72																																																																																										
Sep '10	53																																																																																										
Oct '10	62																																																																																										
Nov '10	77																																																																																										
Dec '10	79																																																																																										
Jan '11	74																																																																																										
Feb '11	63																																																																																										
Mar '11	61																																																																																										
Apr '11	52																																																																																										
May '11	42																																																																																										
Jun '11	62																																																																																										
Jul '11	42																																																																																										
Aug '11	65																																																																																										
Sep '11	52																																																																																										
Oct '11	76																																																																																										
Nov '11	65																																																																																										
Dec '11	66																																																																																										
Jan '12	63																																																																																										
Feb '12	60																																																																																										
Mar '12	51																																																																																										
Apr '12	56																																																																																										
May '12	56																																																																																										

Indicator	Definition	Data	Comments																																																																																																																																																																																																																																																																																																																				
2e. Surge Report		<div><div><div>Crowding Level Comparison</div><div><div>New Facility Surge Plan Suspended</div><div>New Facility Surge Plan Operational</div></div><table><caption>Approximate data points from the Crowding Level Comparison chart</caption><tr><th>Date</th><th>Dangerously OC</th><th>Severely OC</th><th>OverCrowded</th><th>Extremely Busy</th><th>Busy</th><th>Not Busy</th></tr><tr><td>12/08</td><td>12</td><td>20</td><td>33</td><td>24</td><td>12</td><td>0</td></tr><tr><td>1/09</td><td>30</td><td>37</td><td>26</td><td>7</td><td>0</td><td>0</td></tr><tr><td>2/09</td><td>20</td><td>32</td><td>30</td><td>15</td><td>3</td><td>0</td></tr><tr><td>3/09</td><td>37</td><td>26</td><td>29</td><td>8</td><td>0</td><td>0</td></tr><tr><td>4/09</td><td>57</td><td>24</td><td>14</td><td>5</td><td>0</td><td>0</td></tr><tr><td>5/09</td><td>0</td><td>16</td><td>44</td><td>33</td><td>6</td><td>0</td></tr><tr><td>6/09</td><td>0</td><td>21</td><td>44</td><td>25</td><td>6</td><td>0</td></tr><tr><td>7/09</td><td>0</td><td>40</td><td>32</td><td>14</td><td>0</td><td>0</td></tr><tr><td>8/09</td><td>0</td><td>41</td><td>54</td><td>15</td><td>5</td><td>0</td></tr><tr><td>9/09</td><td>10</td><td>38</td><td>32</td><td>20</td><td>0</td><td>0</td></tr><tr><td>10/09</td><td>13</td><td>37</td><td>38</td><td>11</td><td>0</td><td>0</td></tr><tr><td>11/09</td><td>3</td><td>21</td><td>37</td><td>26</td><td>10</td><td>0</td></tr><tr><td>12/09</td><td>0</td><td>16</td><td>39</td><td>31</td><td>13</td><td>0</td></tr><tr><td>1/10</td><td>3</td><td>31</td><td>35</td><td>22</td><td>8</td><td>0</td></tr><tr><td>2/10</td><td>4</td><td>33</td><td>45</td><td>15</td><td>3</td><td>0</td></tr><tr><td>3/10</td><td>3</td><td>39</td><td>37</td><td>17</td><td>4</td><td>0</td></tr><tr><td>4/10</td><td>2</td><td>45</td><td>38</td><td>15</td><td>4</td><td>0</td></tr><tr><td>5/10</td><td>11</td><td>37</td><td>31</td><td>13</td><td>4</td><td>0</td></tr><tr><td>6/10</td><td>15</td><td>47</td><td>23</td><td>12</td><td>3</td><td>0</td></tr><tr><td>7/10</td><td>35</td><td>35</td><td>21</td><td>7</td><td>2</td><td>0</td></tr><tr><td>8/10</td><td>65</td><td>21</td><td>11</td><td>2</td><td>0</td><td>0</td></tr><tr><td>9/10</td><td>53</td><td>58</td><td>16</td><td>3</td><td>0</td><td>0</td></tr><tr><td>10/10</td><td>21</td><td>47</td><td>23</td><td>7</td><td>0</td><td>0</td></tr><tr><td>11/10</td><td>24</td><td>19</td><td>32</td><td>19</td><td>6</td><td>0</td></tr><tr><td>12/10</td><td>15</td><td>39</td><td>26</td><td>14</td><td>5</td><td>0</td></tr><tr><td>1/11</td><td>44</td><td>29</td><td>19</td><td>6</td><td>0</td><td>0</td></tr><tr><td>2/11</td><td>65</td><td>19</td><td>8</td><td>5</td><td>2</td><td>0</td></tr><tr><td>3/11</td><td>19</td><td>37</td><td>34</td><td>9</td><td>0</td><td>0</td></tr><tr><td>4/11</td><td>8</td><td>26</td><td>43</td><td>19</td><td>3</td><td>0</td></tr><tr><td>5/11</td><td>13</td><td>35</td><td>26</td><td>22</td><td>0</td><td>0</td></tr><tr><td>6/11</td><td>1</td><td>21</td><td>51</td><td>25</td><td>2</td><td>0</td></tr><tr><td>7/11</td><td>0</td><td>27</td><td>34</td><td>23</td><td>10</td><td>0</td></tr><tr><td>8/11</td><td>18</td><td>25</td><td>38</td><td>15</td><td>0</td><td>0</td></tr><tr><td>9/11</td><td>1</td><td>20</td><td>39</td><td>32</td><td>5</td><td>0</td></tr><tr><td>10/11</td><td>5</td><td>43</td><td>36</td><td>11</td><td>2</td><td>0</td></tr><tr><td>11/11</td><td>8</td><td>18</td><td>42</td><td>22</td><td>7</td><td>0</td></tr><tr><td>12/11</td><td>35</td><td>38</td><td>8</td><td>8</td><td>4</td><td>0</td></tr><tr><td>1/12</td><td>26</td><td>33</td><td>26</td><td>11</td><td>0</td><td>0</td></tr><tr><td>2/12</td><td>19</td><td>28</td><td>32</td><td>14</td><td>0</td><td>0</td></tr><tr><td>3/12</td><td>9</td><td>27</td><td>41</td><td>18</td><td>3</td><td>0</td></tr><tr><td>4/12</td><td>1</td><td>2</td><td>60</td><td>18</td><td>8</td><td>0</td></tr><tr><td>5/12</td><td>7</td><td>14</td><td>37</td><td>28</td><td>5</td><td>0</td></tr><tr><td>6/12</td><td>5</td><td>21</td><td>47</td><td>23</td><td>5</td><td>0</td></tr></table></div></div>	Date	Dangerously OC	Severely OC	OverCrowded	Extremely Busy	Busy	Not Busy	12/08	12	20	33	24	12	0	1/09	30	37	26	7	0	0	2/09	20	32	30	15	3	0	3/09	37	26	29	8	0	0	4/09	57	24	14	5	0	0	5/09	0	16	44	33	6	0	6/09	0	21	44	25	6	0	7/09	0	40	32	14	0	0	8/09	0	41	54	15	5	0	9/09	10	38	32	20	0	0	10/09	13	37	38	11	0	0	11/09	3	21	37	26	10	0	12/09	0	16	39	31	13	0	1/10	3	31	35	22	8	0	2/10	4	33	45	15	3	0	3/10	3	39	37	17	4	0	4/10	2	45	38	15	4	0	5/10	11	37	31	13	4	0	6/10	15	47	23	12	3	0	7/10	35	35	21	7	2	0	8/10	65	21	11	2	0	0	9/10	53	58	16	3	0	0	10/10	21	47	23	7	0	0	11/10	24	19	32	19	6	0	12/10	15	39	26	14	5	0	1/11	44	29	19	6	0	0	2/11	65	19	8	5	2	0	3/11	19	37	34	9	0	0	4/11	8	26	43	19	3	0	5/11	13	35	26	22	0	0	6/11	1	21	51	25	2	0	7/11	0	27	34	23	10	0	8/11	18	25	38	15	0	0	9/11	1	20	39	32	5	0	10/11	5	43	36	11	2	0	11/11	8	18	42	22	7	0	12/11	35	38	8	8	4	0	1/12	26	33	26	11	0	0	2/12	19	28	32	14	0	0	3/12	9	27	41	18	3	0	4/12	1	2	60	18	8	0	5/12	7	14	37	28	5	0	6/12	5	21	47	23	5	0	
Date	Dangerously OC	Severely OC	OverCrowded	Extremely Busy	Busy	Not Busy																																																																																																																																																																																																																																																																																																																	
12/08	12	20	33	24	12	0																																																																																																																																																																																																																																																																																																																	
1/09	30	37	26	7	0	0																																																																																																																																																																																																																																																																																																																	
2/09	20	32	30	15	3	0																																																																																																																																																																																																																																																																																																																	
3/09	37	26	29	8	0	0																																																																																																																																																																																																																																																																																																																	
4/09	57	24	14	5	0	0																																																																																																																																																																																																																																																																																																																	
5/09	0	16	44	33	6	0																																																																																																																																																																																																																																																																																																																	
6/09	0	21	44	25	6	0																																																																																																																																																																																																																																																																																																																	
7/09	0	40	32	14	0	0																																																																																																																																																																																																																																																																																																																	
8/09	0	41	54	15	5	0																																																																																																																																																																																																																																																																																																																	
9/09	10	38	32	20	0	0																																																																																																																																																																																																																																																																																																																	
10/09	13	37	38	11	0	0																																																																																																																																																																																																																																																																																																																	
11/09	3	21	37	26	10	0																																																																																																																																																																																																																																																																																																																	
12/09	0	16	39	31	13	0																																																																																																																																																																																																																																																																																																																	
1/10	3	31	35	22	8	0																																																																																																																																																																																																																																																																																																																	
2/10	4	33	45	15	3	0																																																																																																																																																																																																																																																																																																																	
3/10	3	39	37	17	4	0																																																																																																																																																																																																																																																																																																																	
4/10	2	45	38	15	4	0																																																																																																																																																																																																																																																																																																																	
5/10	11	37	31	13	4	0																																																																																																																																																																																																																																																																																																																	
6/10	15	47	23	12	3	0																																																																																																																																																																																																																																																																																																																	
7/10	35	35	21	7	2	0																																																																																																																																																																																																																																																																																																																	
8/10	65	21	11	2	0	0																																																																																																																																																																																																																																																																																																																	
9/10	53	58	16	3	0	0																																																																																																																																																																																																																																																																																																																	
10/10	21	47	23	7	0	0																																																																																																																																																																																																																																																																																																																	
11/10	24	19	32	19	6	0																																																																																																																																																																																																																																																																																																																	
12/10	15	39	26	14	5	0																																																																																																																																																																																																																																																																																																																	
1/11	44	29	19	6	0	0																																																																																																																																																																																																																																																																																																																	
2/11	65	19	8	5	2	0																																																																																																																																																																																																																																																																																																																	
3/11	19	37	34	9	0	0																																																																																																																																																																																																																																																																																																																	
4/11	8	26	43	19	3	0																																																																																																																																																																																																																																																																																																																	
5/11	13	35	26	22	0	0																																																																																																																																																																																																																																																																																																																	
6/11	1	21	51	25	2	0																																																																																																																																																																																																																																																																																																																	
7/11	0	27	34	23	10	0																																																																																																																																																																																																																																																																																																																	
8/11	18	25	38	15	0	0																																																																																																																																																																																																																																																																																																																	
9/11	1	20	39	32	5	0																																																																																																																																																																																																																																																																																																																	
10/11	5	43	36	11	2	0																																																																																																																																																																																																																																																																																																																	
11/11	8	18	42	22	7	0																																																																																																																																																																																																																																																																																																																	
12/11	35	38	8	8	4	0																																																																																																																																																																																																																																																																																																																	
1/12	26	33	26	11	0	0																																																																																																																																																																																																																																																																																																																	
2/12	19	28	32	14	0	0																																																																																																																																																																																																																																																																																																																	
3/12	9	27	41	18	3	0																																																																																																																																																																																																																																																																																																																	
4/12	1	2	60	18	8	0																																																																																																																																																																																																																																																																																																																	
5/12	7	14	37	28	5	0																																																																																																																																																																																																																																																																																																																	
6/12	5	21	47	23	5	0																																																																																																																																																																																																																																																																																																																	

Page 9 of 13

LAC+USC Medical Center
 Operational Monitoring Report
 Reporting Period June 2012

Indicator	Definition	Data	Comments		
Indicator #3 – Trends for Patient Diversions and Transfers & #4 – Transfers to Rancho Los Amigos Metrics					
3. & 4. Rancho Los Amigos Hospital (RLAH) Transfers	Transfers: The volume of patients transferred to RLAH for acute hospitalization from the Emergency Department and from Inpatient Units. Data Source: Manual record keeping. Cancelled category includes patients whose condition changed leading to higher level of care or discharge home.	<u>Month of June ‘12</u>			
		<u>Referrals from ER:</u>			
			Med/Surg	Acute Stroke	Total
		# Met transfer criteria	38	NA	-
		# Referred to RLAH	38	27	55
		# Transfers	38	27	55
		# Denied	0	NA	-
		# Cancelled	0*	NA	-
		# Patients refused*	0	NA	-
		<u>Referrals from Inpatients:</u>			
	Med/Surg	Acute Stroke	Total		
# Met transfer criteria	20	NA	-		
# Referred to RLAH	20	3	23		
# Transfers	14	3	17		
# Denied	3	NA	-		
# Cancelled	2*	NA	-		
# Patients refused*	0	NA	-		
Other /Pending	1	NA	-		

LAC+USC Medical Center
Operational Monitoring Report
Reporting Period June 2012

Indicator	Definition	Data	Comments																																																																																																																																																																																																																																																																														
		<div><div><p>Rancho Med Surg Transfers Workload</p><table><tr><th>Month</th><th>ER</th><th>Inpt</th></tr><tr><td>Nov '08</td><td>8</td><td>27</td></tr><tr><td>Dec '08</td><td>10</td><td>29</td></tr><tr><td>Jan '09</td><td>24</td><td>32</td></tr><tr><td>Feb '09</td><td>24</td><td>26</td></tr><tr><td>Mar '09</td><td>30</td><td>27</td></tr><tr><td>Apr '09</td><td>34</td><td>27</td></tr><tr><td>May '09</td><td>24</td><td>27</td></tr><tr><td>Jun '09</td><td>52</td><td>14</td></tr><tr><td>Jul '09</td><td>59</td><td>24</td></tr><tr><td>Aug '09</td><td>49</td><td>26</td></tr><tr><td>Sep '09</td><td>48</td><td>25</td></tr><tr><td>Oct '09</td><td>39</td><td>25</td></tr><tr><td>Nov '09</td><td>50</td><td>20</td></tr><tr><td>Dec '09</td><td>48</td><td>18</td></tr><tr><td>Jan '10</td><td>52</td><td>20</td></tr><tr><td>Feb '10</td><td>33</td><td>24</td></tr><tr><td>Mar '10</td><td>36</td><td>24</td></tr><tr><td>Apr '10</td><td>35</td><td>24</td></tr><tr><td>May '10</td><td>49</td><td>16</td></tr><tr><td>Jun '10</td><td>41</td><td>21</td></tr><tr><td>Jul '10</td><td>47</td><td>20</td></tr><tr><td>Aug '10</td><td>49</td><td>21</td></tr><tr><td>Sep '10</td><td>48</td><td>23</td></tr><tr><td>Oct '10</td><td>37</td><td>21</td></tr><tr><td>Nov '10</td><td>35</td><td>16</td></tr><tr><td>Dec '10</td><td>45</td><td>16</td></tr><tr><td>Jan '11</td><td>49</td><td>5</td></tr><tr><td>Feb '11</td><td>65</td><td>4</td></tr><tr><td>Mar '11</td><td>48</td><td>5</td></tr><tr><td>Apr '11</td><td>40</td><td>10</td></tr><tr><td>May '11</td><td>37</td><td>11</td></tr><tr><td>Jun '11</td><td>37</td><td>11</td></tr><tr><td>Jul '11</td><td>40</td><td>19</td></tr><tr><td>Aug '11</td><td>42</td><td>10</td></tr><tr><td>Sep '11</td><td>37</td><td>11</td></tr><tr><td>Oct '11</td><td>32</td><td>10</td></tr><tr><td>Nov '11</td><td>47</td><td>9</td></tr><tr><td>Dec '11</td><td>49</td><td>11</td></tr><tr><td>Jan '12</td><td>54</td><td>14</td></tr><tr><td>Feb '12</td><td>45</td><td>6</td></tr><tr><td>Mar '12</td><td>39</td><td>9</td></tr><tr><td>Apr '12</td><td>37</td><td>5</td></tr><tr><td>May '12</td><td>31</td><td>8</td></tr><tr><td>June '12</td><td>38</td><td>14</td></tr></table></div><div><p>Patients Transferred Out</p><table><tr><th>Month</th><th>Other Hospitals</th><th>Rancho</th></tr><tr><td>Nov '08</td><td>14</td><td>59</td></tr><tr><td>Dec '08</td><td>20</td><td>68</td></tr><tr><td>Jan '09</td><td>18</td><td>79</td></tr><tr><td>Feb '09</td><td>29</td><td>77</td></tr><tr><td>Mar '09</td><td>35</td><td>80</td></tr><tr><td>Apr '09</td><td>37</td><td>82</td></tr><tr><td>May '09</td><td>32</td><td>94</td></tr><tr><td>Jun '09</td><td>33</td><td>101</td></tr><tr><td>Jul '09</td><td>36</td><td>111</td></tr><tr><td>Aug '09</td><td>58</td><td>96</td></tr><tr><td>Sep '09</td><td>62</td><td>98</td></tr><tr><td>Oct '09</td><td>61</td><td>101</td></tr><tr><td>Nov '09</td><td>52</td><td>88</td></tr><tr><td>Dec '09</td><td>81</td><td>83</td></tr><tr><td>Jan '10</td><td>89</td><td>87</td></tr><tr><td>Feb '10</td><td>93</td><td>98</td></tr><tr><td>Mar '10</td><td>100</td><td>84</td></tr><tr><td>Apr '10</td><td>83</td><td>90</td></tr><tr><td>May '10</td><td>87</td><td>90</td></tr><tr><td>June</td><td>111</td><td>86</td></tr><tr><td>Jul '10</td><td>84</td><td>81</td></tr><tr><td>Aug '10</td><td>99</td><td>96</td></tr><tr><td>Sep '10</td><td>100</td><td>97</td></tr><tr><td>Oct '10</td><td>86</td><td>84</td></tr><tr><td>Nov '10</td><td>85</td><td>87</td></tr><tr><td>Dec '10</td><td>86</td><td>78</td></tr><tr><td>Jan '11</td><td>90</td><td>83</td></tr><tr><td>Feb '11</td><td>139</td><td>73</td></tr><tr><td>Mar '11</td><td>109</td><td>87</td></tr><tr><td>Apr '11</td><td>128</td><td>81</td></tr><tr><td>May '11</td><td>137</td><td>95</td></tr><tr><td>Jun '11</td><td>108</td><td>75</td></tr><tr><td>Jul '11</td><td>87</td><td>78</td></tr><tr><td>Aug '11</td><td>81</td><td>102</td></tr><tr><td>Sep '11</td><td>87</td><td>77</td></tr><tr><td>Oct '11</td><td>99</td><td>82</td></tr><tr><td>Nov '11</td><td>87</td><td>79</td></tr><tr><td>Dec '11</td><td>95</td><td>84</td></tr><tr><td>Jan '12</td><td>101</td><td>76</td></tr><tr><td>Feb '12</td><td>121</td><td>72</td></tr><tr><td>Mar '12</td><td>97</td><td></td></tr><tr><td>Apr '12</td><td>85</td><td></td></tr><tr><td>May '12</td><td>79</td><td></td></tr><tr><td>Jun '12</td><td>84</td><td></td></tr></table></div></div> <div>Data was revised to reflect total # of patients (including stroke patients) referred to Rancho</div>	Month	ER	Inpt	Nov '08	8	27	Dec '08	10	29	Jan '09	24	32	Feb '09	24	26	Mar '09	30	27	Apr '09	34	27	May '09	24	27	Jun '09	52	14	Jul '09	59	24	Aug '09	49	26	Sep '09	48	25	Oct '09	39	25	Nov '09	50	20	Dec '09	48	18	Jan '10	52	20	Feb '10	33	24	Mar '10	36	24	Apr '10	35	24	May '10	49	16	Jun '10	41	21	Jul '10	47	20	Aug '10	49	21	Sep '10	48	23	Oct '10	37	21	Nov '10	35	16	Dec '10	45	16	Jan '11	49	5	Feb '11	65	4	Mar '11	48	5	Apr '11	40	10	May '11	37	11	Jun '11	37	11	Jul '11	40	19	Aug '11	42	10	Sep '11	37	11	Oct '11	32	10	Nov '11	47	9	Dec '11	49	11	Jan '12	54	14	Feb '12	45	6	Mar '12	39	9	Apr '12	37	5	May '12	31	8	June '12	38	14	Month	Other Hospitals	Rancho	Nov '08	14	59	Dec '08	20	68	Jan '09	18	79	Feb '09	29	77	Mar '09	35	80	Apr '09	37	82	May '09	32	94	Jun '09	33	101	Jul '09	36	111	Aug '09	58	96	Sep '09	62	98	Oct '09	61	101	Nov '09	52	88	Dec '09	81	83	Jan '10	89	87	Feb '10	93	98	Mar '10	100	84	Apr '10	83	90	May '10	87	90	June	111	86	Jul '10	84	81	Aug '10	99	96	Sep '10	100	97	Oct '10	86	84	Nov '10	85	87	Dec '10	86	78	Jan '11	90	83	Feb '11	139	73	Mar '11	109	87	Apr '11	128	81	May '11	137	95	Jun '11	108	75	Jul '11	87	78	Aug '11	81	102	Sep '11	87	77	Oct '11	99	82	Nov '11	87	79	Dec '11	95	84	Jan '12	101	76	Feb '12	121	72	Mar '12	97		Apr '12	85		May '12	79		Jun '12	84		
Month	ER	Inpt																																																																																																																																																																																																																																																																															
Nov '08	8	27																																																																																																																																																																																																																																																																															
Dec '08	10	29																																																																																																																																																																																																																																																																															
Jan '09	24	32																																																																																																																																																																																																																																																																															
Feb '09	24	26																																																																																																																																																																																																																																																																															
Mar '09	30	27																																																																																																																																																																																																																																																																															
Apr '09	34	27																																																																																																																																																																																																																																																																															
May '09	24	27																																																																																																																																																																																																																																																																															
Jun '09	52	14																																																																																																																																																																																																																																																																															
Jul '09	59	24																																																																																																																																																																																																																																																																															
Aug '09	49	26																																																																																																																																																																																																																																																																															
Sep '09	48	25																																																																																																																																																																																																																																																																															
Oct '09	39	25																																																																																																																																																																																																																																																																															
Nov '09	50	20																																																																																																																																																																																																																																																																															
Dec '09	48	18																																																																																																																																																																																																																																																																															
Jan '10	52	20																																																																																																																																																																																																																																																																															
Feb '10	33	24																																																																																																																																																																																																																																																																															
Mar '10	36	24																																																																																																																																																																																																																																																																															
Apr '10	35	24																																																																																																																																																																																																																																																																															
May '10	49	16																																																																																																																																																																																																																																																																															
Jun '10	41	21																																																																																																																																																																																																																																																																															
Jul '10	47	20																																																																																																																																																																																																																																																																															
Aug '10	49	21																																																																																																																																																																																																																																																																															
Sep '10	48	23																																																																																																																																																																																																																																																																															
Oct '10	37	21																																																																																																																																																																																																																																																																															
Nov '10	35	16																																																																																																																																																																																																																																																																															
Dec '10	45	16																																																																																																																																																																																																																																																																															
Jan '11	49	5																																																																																																																																																																																																																																																																															
Feb '11	65	4																																																																																																																																																																																																																																																																															
Mar '11	48	5																																																																																																																																																																																																																																																																															
Apr '11	40	10																																																																																																																																																																																																																																																																															
May '11	37	11																																																																																																																																																																																																																																																																															
Jun '11	37	11																																																																																																																																																																																																																																																																															
Jul '11	40	19																																																																																																																																																																																																																																																																															
Aug '11	42	10																																																																																																																																																																																																																																																																															
Sep '11	37	11																																																																																																																																																																																																																																																																															
Oct '11	32	10																																																																																																																																																																																																																																																																															
Nov '11	47	9																																																																																																																																																																																																																																																																															
Dec '11	49	11																																																																																																																																																																																																																																																																															
Jan '12	54	14																																																																																																																																																																																																																																																																															
Feb '12	45	6																																																																																																																																																																																																																																																																															
Mar '12	39	9																																																																																																																																																																																																																																																																															
Apr '12	37	5																																																																																																																																																																																																																																																																															
May '12	31	8																																																																																																																																																																																																																																																																															
June '12	38	14																																																																																																																																																																																																																																																																															
Month	Other Hospitals	Rancho																																																																																																																																																																																																																																																																															
Nov '08	14	59																																																																																																																																																																																																																																																																															
Dec '08	20	68																																																																																																																																																																																																																																																																															
Jan '09	18	79																																																																																																																																																																																																																																																																															
Feb '09	29	77																																																																																																																																																																																																																																																																															
Mar '09	35	80																																																																																																																																																																																																																																																																															
Apr '09	37	82																																																																																																																																																																																																																																																																															
May '09	32	94																																																																																																																																																																																																																																																																															
Jun '09	33	101																																																																																																																																																																																																																																																																															
Jul '09	36	111																																																																																																																																																																																																																																																																															
Aug '09	58	96																																																																																																																																																																																																																																																																															
Sep '09	62	98																																																																																																																																																																																																																																																																															
Oct '09	61	101																																																																																																																																																																																																																																																																															
Nov '09	52	88																																																																																																																																																																																																																																																																															
Dec '09	81	83																																																																																																																																																																																																																																																																															
Jan '10	89	87																																																																																																																																																																																																																																																																															
Feb '10	93	98																																																																																																																																																																																																																																																																															
Mar '10	100	84																																																																																																																																																																																																																																																																															
Apr '10	83	90																																																																																																																																																																																																																																																																															
May '10	87	90																																																																																																																																																																																																																																																																															
June	111	86																																																																																																																																																																																																																																																																															
Jul '10	84	81																																																																																																																																																																																																																																																																															
Aug '10	99	96																																																																																																																																																																																																																																																																															
Sep '10	100	97																																																																																																																																																																																																																																																																															
Oct '10	86	84																																																																																																																																																																																																																																																																															
Nov '10	85	87																																																																																																																																																																																																																																																																															
Dec '10	86	78																																																																																																																																																																																																																																																																															
Jan '11	90	83																																																																																																																																																																																																																																																																															
Feb '11	139	73																																																																																																																																																																																																																																																																															
Mar '11	109	87																																																																																																																																																																																																																																																																															
Apr '11	128	81																																																																																																																																																																																																																																																																															
May '11	137	95																																																																																																																																																																																																																																																																															
Jun '11	108	75																																																																																																																																																																																																																																																																															
Jul '11	87	78																																																																																																																																																																																																																																																																															
Aug '11	81	102																																																																																																																																																																																																																																																																															
Sep '11	87	77																																																																																																																																																																																																																																																																															
Oct '11	99	82																																																																																																																																																																																																																																																																															
Nov '11	87	79																																																																																																																																																																																																																																																																															
Dec '11	95	84																																																																																																																																																																																																																																																																															
Jan '12	101	76																																																																																																																																																																																																																																																																															
Feb '12	121	72																																																																																																																																																																																																																																																																															
Mar '12	97																																																																																																																																																																																																																																																																																
Apr '12	85																																																																																																																																																																																																																																																																																
May '12	79																																																																																																																																																																																																																																																																																
Jun '12	84																																																																																																																																																																																																																																																																																

LAC+USC Medical Center
Operational Monitoring Report
Reporting Period June 2012

Indicator	Definition	Data	Comments
Indicator #5 – Harris Rodde Indicators			
5. Average Length of Stay (ALOS) 			

LAC+USC Medical Center
 Operational Monitoring Report
 Reporting Period June 2012

Indicator	Definition	Data					Comments
Indicator #6 – Pediatric Metrics							
6. Pediatric Bed Census and Occupancy (%) Pediatric ICU (PICU) Neonatal ICU (NICU) Pediatric Unit Adolescent Unit	Census: The total number admitted pediatric inpatients at 12:00 AM midnight of a designated pediatric ward. Occupancy: The total number of admitted pediatric inpatients divided by the total number of licensed beds on that unit and reported as percentage. Source of Data: Affinity	Date	NICU (40 Beds)	Peds Ward (25 Beds)	PICU (10 Beds)	Med/Surg Adolescent (20 Beds)	
		Nov-08	56%	54%	50%	33%	
		Dec-08	52%	60%	60%	40%	
		Jan-09	52%	68%	70%	75%	
		Feb-09	50%	80%	80%	85%	
		Jun-09	60%	64%	60%	75%	
		Jul-09	57%	72%	60%	80%	
		Nov-09	35%	64%	70%	70%	
		Mar -10	65%	68%	60%	75%	
		Jun -10	65%	64%	70%	80%	
		Jul -10	60%	68%	80%	85%	
		Aug -10	62%	68%	60%	85%	
		Sep -10	72.5%	60%	60%	80%	
		Nov-10	67.5%	48%	50%	70%	
		Dec -10	62%	60%	50%	65%	
		Feb -11	57%	68%	80%	80%	
		Apr-11	55%	64%	50%	75%	
		May -11	57%	56%	50%	80%	
		Jul -11	58%	44%	50%	70%	
		Aug- 11	58%	44%	40%	75%	
		Sep -11	58%	40%	50%	75%	
		Nov-11	62%	60%	70%	75%	
		Dec-11	65%	40%	60%	70%	
		Jan -12	60%	52%	60%	75%	
		Feb-12	55%	56%	60%	70%	
		Mar-12	55%	64%	50%	75%	
		Apr- 12	53%	48%	50%	65%	
		May -12	42%	40%	50%	70%	
		Jun-12	37.5%	44%	50%	60%	